



### **Return Policy**

Heron Haberdashery will accept returns on full-price merchandise in brand new condition with original tags and packaging intact provided the items are returned within two weeks of receipt of order. Funds will be returned to the original form of payment tendered, less shipping charges. Exchanges will be granted as requested at time of return subject to product availability. In the case of damaged or defective product, please contact us at [info@heronapparel.com](mailto:info@heronapparel.com) immediately upon receipt of merchandise. Please return defective product within one week of receipt of merchandise for full refund or exchange. All discounted items are final sale.

**Please Complete the below so that we may accurately process your return/exchange. Please place completed form inside the original box and return with merchandise using the return-shipping label provided.**

Order #: \_\_\_\_\_

Return for full refund: \_\_\_\_\_

Exchange for size (please indicate desired size): \_\_\_\_\_

Exchange for color (please indicate desired color): \_\_\_\_\_

Reason for return/exchange

Product was defective: \_\_\_\_\_

Product did not fit: \_\_\_\_\_

Other (please explain): \_\_\_\_\_